

# Apprenticeship: IT-Service Desk Technician

## Previous Credit

There are many opportunities, both in high school and through previous college, work, and/or military experience, to earn credit at Gateway.

For more information about earning credit in high school and opportunities for credit for prior learning, please see reverse side.

# Sponsor

Finding an apprenticeship is very similar to a typical job search. Apprenticeship openings are sometimes listed online job search sites. Often, your best opportunities for apprenticeship are the opportunities you create yourself - by seeking out an employer who is willing to hire you as an apprentice. Apply directly to the employer's AND personnel or hiring office.

In some cases, you may need to start work at an unskilled position before being considered for an apprenticeship at the same company. Many companies have apprentice entrance procedures that limit apprenticeship openings to workers already employed in their current workforce.

# Paid Related Instruction

An employment opportunity is the most basic requirement for any apprenticeship. Without a job, there is no "on-the-job training" which represents 90 percent of the program.

Related instruction is another key part of each apprenticeship and is required by the State of Wisconsin apprenticeship law. Apprentices are paid to attend related theoretical and technical classroom instruction provided by Gateway Technical College.

Training lasts for five years, consisting of at least 2,000 hours of on-the-job training with a minimum of 144 hours of classroom instruction.

### Skilled Professional

Apprentices who complete the terms of their apprenticeship contract receive a valuable training opportunity and nationally recognized portable credential without leaving the workforce.

Skilled professionals in this trade can expect to earn a median income of: \$24.68 per hour \$51,334 annually

Students who successfully complete this program are prepared to take the CompTIA A+ certification exam.

# **Next Steps**

Gateway offers additional educational opportunities related to this career pathway, including:

IT-Computer Support Specialist Associate Degree (61 credits)

IT-Computer Support Technician Technical Diploma (31 credits)

Salary estimates based on wages for related occupations in Kenosha, Racine and Walworth counties as reported by Economic Modeling Specialists International (EMSI). Individual wages may vary based on experience, industry, location and specific job requirements.

gtc.edu/apprenticeship





# Have questions or need assistance with getting started?

Gateway's Apprenticeship department is ready to help. Call 262-564-2954 or email **apprenticeship@gtc.edu** to make an appointment. Or visit us online at **gtc.edu/apprenticeship.** 

#### SC Johnson iMET Center

2320 Renaissance Boulevard Sturtevant, WI 53177

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# **Credit for Prior Learning**

Experience Pays! You've been there . . . You've done that . . . Let us give you credit for it!

Gateway Technical College recognizes you have knowledge and skills gained through previous educational, life and work experiences. We want to help you receive credit for those experiences saving you time, money and helping you enter your new career more quickly.

To request a Credit for Prior Learning evaluation towards an Apprenticeship program, please email **apprenticeship@gtc.edu**.

Official transcripts should be mailed to:

SC Johnson iMET Center ATTN: Apprenticeship 2320 Renaissance Boulevard Sturtevant, WI 53177

# Earn College Credit in High School

Get an edge by earning college credit before you graduate and save money at the same time.

There are many ways to earn college credit while you're still in high school, including transcripted and advanced standing credit, Start College Now and youth apprenticeship. Suggested courses to take in high school for this program include:

#### 107-193 IT Essentials

154-114 Hardware & Software Support

154-122 Intro Help/Service Desk

For more information or to request a Credit for Prior Learning evaluation for Apprenticeship, please email **apprenticeship@gtc.edu** or call 262-564-2954. For more information on earning college credit in high school connect with your high school counselor or the Gateway New Student Specialist at your high school. Visit **gtc.edu/highschool**.

# gtc.edu/apprenticeship

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