

# IT - Computer Support Specialist

## Previous Credit

There are many opportunities, both in high school and through previous college, work, and/or military experience, to earn credit at Gateway.

For more information about earning credit in high school and opportunities for credit for prior learning, please see reverse side.

## Technical Diploma

IT-Computer Support Technician (31 Credits)

- Potential Jobs:
- Personal Computer Technician
- Help Desk Tier 1

Median Income: \$24.68 per hour \$51,334 annually

Students who complete this program are prepared to earn industry-recognized certifications, including: - CompTIA A+

### Associate Degree

IT-Computer Support Specialist (61 Credits)

**Potential Jobs:** 

- Computer Support
- Specialist
- Technical Support Specialist
- Desktop Support Specialist
- IT Support Specialist

Median Income\*: \$26.44 per hour \$54,995 annually \*Based on locally reported wage data.

Students who complete this program are prepared to earn industry-recognized certifications, including: - ITIL - IT Infrastructure Library - ITSM - IT Service Management - Google IT Support Professional

## Career

Students are prepared to enter their career field at any point along the pathway and advance as they complete higher-level credentials.

# Bachelor's Degree

Transfer up to 61 credits via existing articulation agreements with colleges such as:

- Bellevue University
- Carthage College
- Lakeland College
- UW-Milwaukee
- UW-Parkside
- UW-Stout
- UW-Whitewater



Salary and employment data courtesy of EMSI.



## Have questions or need assistance with getting started?

Gateway's New Student Specialists are ready to help. Call 1-800-247-7122 or stop into any Student Services Center to make an appointment or register for an upcoming new student event.

#### **Elkhorn Campus**

400 County Road H Elkhorn, WI 53121

#### Kenosha Campus

3520 30th Ave. Kenosha, WI 53144

#### **Racine Campus**

1001 S. Main St. Racine, WI 53403

gtc.edu/computer-support-specialist

# Credit for Prior Learning

Experience Pays! You've been there . . . You've done that . . . Let us give you credit for it!

IT - Computer Support Specialist

Gateway Technical College recognizes you have knowledge and skills gained through previous educational, life and work experiences. We want to help you receive credit for those experiencessaving you time, money and helping you enter your new career more quickly.

There are various ways to earn credit including Degree Course Substitution, Prior Learning Assessment and Transfer Credit. Credit for Prior Learning opportunities for this program include:

107-011 IT in Business

107-193 IT Essentials

107-177 IT Project Management

154-113 IT Apps Server & Support

154-114 Hardware & Software Support

#### 154-119 System Software Support

For more information visit **qtc.edu/cfpl** or contact the Registrar's Office at cfpl@gtc.edu or 262-564-2162.

# Earn College Credit in **High School**

Get an edge by earning college credit before you graduate and save money at the same time.

Get started at

Gateway today!

There are many ways to earn college credit while you're still in high school, including transcripted and advanced standing credit, Start College Now and youth apprenticeship. Suggested courses to take in high school for this program include:

107-011 IT in Business 107-193 IT Essentials 150-145 IT Scripting

For more information on earning college credit in high school connect with your high school counselor or the Gateway New Student Specialist at your high school. Visit gtc.edu/highschool.

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